

Campaign General Terms and Conditions

1. SJM Resorts (“SJM”) is the host of “Starlux Exclusive Offers” (“Promotion”).
2. This Promotion is governed by and subject to the following terms and conditions.
3. The promotion is held from 8 Nov until 31 December 2024 (“Promotion Period”).
4. During the promotion period, eligible guests can enjoy the below offers by presenting valid Starlux business class boarding pass (“boarding pass”):

Eligibility	Offer	Redemption Location
Valid Starlux business class boarding pass with “JX” flight number printed (7 days upon arrival to Macao (MFM) as destination)	A Complimentary 30-minute customized shoulder massage (guests can upgrade to a 60-minute massage for an additional MOP250)	The Spa at Grand Lisboa Palace Level 3, Grand Lisboa Palace Macau 12:00 p.m. to 8:00 p.m.
	One (1) SJM limited “Sam” souvenir	The Gift Shop Ground Floor, Grand Lisboa Palace 10:00 a.m to 10:00 p.m

5. Each of the above offers can only be redeemed once per valid boarding pass.
6. All offers are on first-come-first-served basis and available while stocks last.
7. Copied, defective, defaced, damaged or tampered boarding pass will not be accepted.
8. Any additional spending must be settled by cash, credit card or E-payment.
9. All prices are in MOP and are subject to 10% Service Charge and 5% Government Tax.
10. If there are discrepancies between the Chinese and English versions, the Chinese version shall prevail.
11. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.

30minutes Shoulder Massage in The Spa at Grand Lisboa Palace Terms and Conditions

1. Each guest is limited to one (1) redemption per boarding pass only for the Spa Offer.
2. The Spa Offer is only applicable to a 30-minute customized shoulder massage at The Spa at Grand Lisboa Palace.
3. 24 hours advance reservation is required. Reservations are subject to availability with blackout dates apply. Please call the below hotlines for inquiry. The Spa at Grand Lisboa Palace Contact: (853) 8881 9500 (12:00 p.m. to 8:00 p.m.)
4. All prices (before discount) are subject to a 10% service charge and prevailing government tax.
5. The offer must be used during the promotion period. Blackout dates apply: 8 Dec, 20 - 21 Dec, 24 - 25 Dec 2024, 1 Jan, 29 - 31 Jan 2025.
6. The offer cannot be exchanged for cash, products or services; or transferred; or used in conjunction with any other offer, promotion or discount.
7. If there are discrepancies between the Chinese and English versions, the Chinese version shall prevail.

SJM Souvenir Terms and Conditions

1. Each guest is limited to one (1) SJM limited souvenir per Starlux boarding pass.
2. The souvenir can be only redeemed at The Gift Shop in Grand Lisboa Palace (10:00am – 10:00pm).
3. SJM reserves the right to replace the souvenir with any other items of similar value without prior notice.
4. Souvenir is on first come first served basis.
5. SJM accepts no liability for the quantity of the souvenir or for any loss or damage that may arise from it.
6. Souvenir cannot be exchanged for cash, products or services; or transferred, refunded; or used in conjunction with any other offer, promotion or discount.
7. If there are discrepancies between the Chinese and English versions, the Chinese version shall prevail.

Others Terms & Conditions

1. SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.
2. SJM reserves the right in its sole discretion to disqualify any individual who jeopardizes or attempts to jeopardize the fairness, security or proper operation of this Promotion.
3. By participating in this Promotion, each participant authorizes SJM to process, including to collect, use and store his/her personal data collected in connection with his/her participation in this Promotion for the purposes of this Promotion and for direct marketing.
4. SJM reserves the right to suspend or terminate this Promotion and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.