

Terms and Conditions

1. By registering to the workshop, the participant (or the parent/ guardian of participant under 18 years of age) hereby confirms that s/he agrees to all the terms and conditions listed below.
2. For the participants' age requirements of each workshop, please refer to the official website of "GLP Arte".
3. Participants will receive ONE admission ticket to join PEANUTS-themed workshop via the following ways:
 - 3.1 Guest who purchased the designated "Snoopy Winter Holiday Hotel Package" will be entitled to receive ONE workshop admission ticket of "PEANUTS-themed Workshop" at GLP Arte service counter with the booking registered name. The tickets will be available at a first-come first-served basis.
 - 3.2 Guest present the receipt with spending upon MOP \$2,000 or above in Grand Lisboa Palace Resorts Retail or F&B outlets within the week before the "PEANUTS-themed Workshop" (including the day of the workshop before 4pm), will be entitled to redeem ONE workshop admission ticket at GLP Arte service counter. The tickets will be available at a first-come first-served basis.
4. Workshop vacancies are limited and there is no replaceable session or exchange once the admission ticket has been redeemed.
5. Participants must present the original ticket at the workshop entrance. Ticket will not be replaced or accepted if lost, damaged or stolen.
6. Participants need to register 5 minutes before the workshop at the activity venue, admission will be stopped 15 minutes after the workshop starts.
7. If the workshop is cancelled by SJM, (including "PEANUTS-themed: Wool Felt Hat Workshop", "PEANUTS-themed: Origami Workshop"), the ticket will be exchanged for another workshop ticket within 60 days.
 - 7.1 There is no exchange if the workshop cancellation occurs after 15 minutes upon the commencement of the relevant session.
8. Workshop will provide required material and tools to all participants. All workshop materials are non-edible.
9. Participants are solely responsible for their own belongings, SJM will not assume liability for any damage to or loss of property.
10. Participants appearing intoxicated, using foul/abusive language, or displaying overt rowdiness must immediately leave the premises without refund or compensation.
11. Photography must be conducted without disruption to other participants and the workshop. Audio and video recording must be consented by SJM in advance.
12. The participant shall indemnify and hold SJM harmless against all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, to property or person, or death arising from or as a result of the participant's gross negligence or willful misconduct.
13. By registering to the workshop, you authorize SJM to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes

of the workshop and for direct marketing; and accept the privacy policy available at <https://www.sjmresorts.com/en/privacy-policy> .

14. By registering to the workshop, you consent and authorize SJM to photograph, film, videotape, record, or otherwise reproduce your image and/or voice for any purpose without any payment or consideration.
15. SJM will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
16. Any items deemed to be dangerous or inappropriate by SJM are prohibited. Prohibited items must be removed from the activity or discarded. Unlawful items and the person in possession of those items will be handed over to the police.
17. SJM reserves the right to revise, cancel or modify this activity at its sole discretion.
18. Any updated information will be announced on the official website and social media platforms of the SJM without prior notice. Participants are reminded to pay close attention.
19. SJM reserves the right to amend the Terms and Conditions without prior notice.
20. In case of any dispute, the decision of SJM shall be final.
21. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

Updated as of 26 November 2024