

### **Snoopy Winter Holidays – Promotions Terms & Conditions**

1. **Terms and Conditions:** These terms and conditions (“T&C”) govern the "Snoopy Winter Holidays" Campaign ("Campaign").
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace (“GLP”).
3. **Term:** The Campaign is held from 10:00 A.M. on 4<sup>th</sup> December 2024 until 10:00 P.M. on 16<sup>th</sup> February 2025 ("Promotion Period").
4. **Campaign:** During the Promotion Period, eligible shopper may enjoy the following privileges:

Offer 2- Limited-time PEANUTS souvenir shop:

Spend MOP300 or above in single transaction at PEANUTS souvenir shop and present the designated e-voucher in “My Wallet” on the SJM Supreme Card App to redeem one (1) complimentary PEANUTS Photo Booth Experience and one (1) limited-edition PEANUTS gift\*.

\*From December 4 to December 14, 2024, shoppers can redeem one limited-edition PEANUTS gift, or choose to keep their eligible receipts from December 4 to December 14 to redeem the limited edition PEANUTS Tote Bag during 15 December 2024 to 16 February 2025. This offer is available while stock lasts.

5. The valid receipt can only be issued at PEANUTS souvenir shop.
6. Receipt priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP) under this Campaign.
7. Receipt(s) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
8. Deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for redemption purposes.
9. Gift Redemption :
  - Redemption location and operating hours: Level 1, “Snoopy Winter Holidays”, Grand Lisboa Palace; operating hours: 10:00 A.M. to 10:00 P.M.
  - During the Term, all redemptions shall be made in person and registered at the Level 1 “Snoopy Winter Holidays”, Grand Lisboa Palace.
  - Owners and employees of any retail shops in GLP are NOT allowed to redeem rewards on behalf of any shoppers.
  - Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
10. Eligible guests have to register below for the reward redemption:
  - All purchased items referred to the relevant receipt;
  - A maximum of ONE receipts issued in PEANUTS souvenir shop;
  - Valid original identification document (Identity Cards or passport) of the shopper; and
  - Shopper’s contact number
11. All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable.
12. Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
13. By registering, you authorize SJM to process, including the collection, use and storage of your personal data collected for the purposes of the reward redemption and direct marketing; and you accept the privacy policy available at <https://www.sjmresorts.com/en/privacy-policy>.
14. Guest is required to sign up as a Supreme Card member and present their valid membership card digitally with their e-voucher. Throughout the Promotion Period, eligible guest can only participate in ONCE per day.
15. This e-voucher may be redeemed once only and must be presented in its original electronic form. Photos, screenshots or printed copies of the e-voucher will not be accepted.
16. The e-voucher cannot be transferred, resold or refund; and must be presented before settlement and cannot be restored after redeemed.
17. **Others :**



- GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- Employees of SJM Resorts are eligible to participate in this Campaign.
- The Campaign may be canceled or withdrawn at any time in the sole and absolute discretion of GLP without notice or recourse. Any spending made on the day of the cancellation or withdrawal date of the Campaign or any time thereafter will not be entitled to redeem any rewards. In the event of any dispute relating to anything set out in these terms and conditions, GLP reserves the sole right to make the final and binding decision. GLP also reserves the sole right to amend or change these terms and conditions at any time without notice or recourse.
- Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- These Terms and Conditions are governed by and construed in accordance with the laws of Macau. The English version of these terms and conditions shall prevail in the event of any discrepancy between the English and the Chinese versions. The Chinese versions are for reference only.

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