

## **“Enjoy Amazing Rewards in the GBA – Macau GO!” Terms & Conditions**

1. The promotion period is from now until 30 Dec 2024.
2. During promotion period, Bank of China (“BOC”) customers are entitled to the following offers at designated SJM F&B outlets:

<b>Property</b>	<b>F&amp;B Outlets</b>	<b>BOC Offers</b>
Grand Lisboa Palace Resort	Hua Ting, Chalou, Wulao, Red Bowl*, Kulu Kulu*, GLP Café, Eight Treasures, GLP Lobby Lounge, The Book Lounge, La Scala del Palazzo and BAR CARAT*	5% off on a-la-carte menu
	Hua Ting	Set Menu for 2 at MOP338 (original price 678)#
	Chalou	Enjoy up to 50% off selected signature dishes**
	Kulu Kulu*	Seasonal Set Menu at MOP398 (original price 800)
	GLP Café	Order Hot Pot Set Menu to enjoy free flow of soft drinks and herbal tea
Grand Lisboa	Casa Don Alfonso, Round-The-Clock Coffee Shop, Lotus Lounge and Crystal Tea House	5% off on a-la-carte menu
	Casa Don Alfonso	10% off on set dinner menu
	The Kitchen	10% off on a-la-carte menu
Jai Alai Oceanus	Treasury Restaurant*, Bar Pepita de Ouro, Kingpin Bar, Jackpot Noodles and Treasure House	5% off on a-la-carte menu
	Kingpin Bar	Happy hour buy 1 get 1 free for designated drinks

\* Guest must be 21 years old or above

# Advance reservation is required and the set menu is only available at the below sessions: Dinner on Monday, Tuesday, Thursday and Friday & Lunch on Saturday, Sunday and Public Holidays

\*\* The offer is only applicable to dinner on Tuesday to Friday and limited to 1 selection per table per check

3. The Offer is only applicable to valid BOC Bank Card (BOC Credit Cards / BOC Cards and hereafter “BOC Cards”). Cardholders must settle the full payment with BOC Cards via either physical card, contactless mobile payment method (Apple Pay) or UnionPay QR code (BOC Macau App / BoC Pay App (Hong Kong) / UnionPay App) to enjoy this offer. The original price will be charged if the transaction is rejected.
4. Offer is not applicable on 18 to 19 Sep, 1 to 3 Oct, 20 to 21 Dec and 24 to 25 Dec 2024.
5. Offer is not applicable for alcoholic beverages.
6. Offer is only valid for dine-in only and maximum twelve (12) persons per table.
7. Split transactions are not accepted.
8. All prices (before discount) are subject to a 10% service charge and prevailing government tax.
9. The offer cannot be exchanged for cash, products or services; or transferred; or used in conjunction with any other offer, promotion or discount.
10. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
11. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.

\* SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

## **“BOC Enjoy Amazing Rewards in the GBA – Macau GO! – SJM Feature Month” Terms & Conditions**

1. The promotion period is from 1 to 31 August 2024.
2. During promotion period, eligible customers are entitled to the following rewards by spending designated amount in **one transaction** at SJM outlets (including F&B, Retail and Amenities).

Net Spending Amount (MOP)	Rewards			
	Souvenir	Shopping Coupon	Martial Arts Arena or AI Wonderland	Hong Kong Macao Express SJM Line
Any spending	One piece	\$100 <sup>^</sup>	-	-
\$800 - \$1,799	One piece	\$100 <sup>^</sup>	One free admission voucher	-
\$1,800 or above	One piece	\$100 <sup>^</sup>	One free admission voucher	One free voucher

<sup>^</sup>Required MOP1,000 minimum spending

3. In order to enjoy the rewards, payment must be settled with eligible BOC Macau App, BoC Pay App (Hong Kong), BOC Bank Card (BOC Credit Cards / BOC Cards), included using physical card, contactless mobile payment method (Apple Pay) or UnionPay QR code (BOC Macau App / BoC Pay App (Hong Kong) / UnionPay App).
4. To redeem the rewards, eligible customers must present their BOC payment method use for the transaction, original cardholder copy and designated merchant receipt<sup>#</sup> within three days prior to the redemption date at the following locations:

Property	Redemption Locations & Operation Hours*
Grand Lisboa Palace Resort	1/F, Mall Concierge 10 a.m. – 10 p.m.
Grand Lisboa Macau	Lobby Hamper House 10 a.m. – 7 p.m.
Oceanus	2/F, Customer Service Counter 12 p.m. – 7:45 p.m.

\*The operation hours are for reference only and subject to change without prior notice

5. Only transactions and receipts dated within three days prior to the redemption date are valid for rewards redemption.
6. Receipt(s) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
7. The Rewards are limited while stocks last.
8. The Rewards are not redeemable for cash or exchangeable for cash or other items. The promotion cannot be used in conjunction with any other discount or special offers.
9. Except for quality issues, all merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable.
10. All receipt(s) or sale slip(s) used to redeem the Rewards shall be stamped as proof of successful redemption.
11. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
12. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.

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### **#Receipts issued by the following merchants are valid:**

#### **▪ Grand Lisboa Palace Resort**

The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, GLP Lobby Lounge and BAR CARAT.

AI Digital, Aqara Macau, Bee Cheng Hiang, Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Group, Cloe Jewelry & Art, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include “Kid’s Caven”, “Supermarket “and “Palace Gourmet”), Macau Memories, Pan Fong Bakery, Phantoms, Papery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Tudor, VILEBREQUIN, Weng Chon Kei Ip, Watch Station International, 華順鐘錶珠寶, Limited-time Moomin souvenir shop, 180 Popcorn, Okashi Galleria, Vivienne Westwood, THE SHOP and whatelephant.

The designated shops in “Made in Macau”: MACCREW, Wong Chi Kei, Pu Yue, Belongs Jewelry & Art and 2TL Wayuu Bags.

The following brands in cdf Grand Lisboa Palace Shop are classified as “independent stores”: Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and cdf Sunglasses Collection.

Entertainment: Martial Arts Arena, AI Wonderland and “Moomin Wonderful Encounter - Joyous Adventure in Macau” Limited-time Pop-up Store.

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen's Tonic and PEDI:MANI:CURE Studio by Bastien Gonzalez.

▪ **Grand Lisboa Macau**

The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop, RTC – Buffet, Lotus Lounge, Crystal Tea House and The Spa at Grand Lisboa.

▪ **Jai Alai Oceanus**

Jai Alai Buffet, Treasury Restaurant, Bar Pepita de Ouro, Kingpin Bar, Jackpot Noodles, Treasure House and Jai Alai Oceanus retail area

**MOP100 Shopping Coupon (Required \$1,000 Minimum Spending) Terms & Conditions**

1. The coupon is only applicable to the designated retail outlets at Grand Lisboa Palace Resort ("GLP").

Designated retail outlets	<p><u>Individual shops</u>            Ai Digital, Bee Cheng Hiang, Breitling, Brunello Cucinelli, BOSS, BLING, Cloe Jewelry &amp; Art, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmácia Chinesa, Chow Sang Sang Group, Farmácia Royal, Forest Bath, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&amp;Co., Noble Mart, NY8 New Yaohan NY8 (Includes Kid's Cavern and supermarket and "Palace Gourmet"), Okashi Galleria, Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Sam's, Starbucks, Stecco Natura Gelaterie, The Gift Shop, The SHOP, Tudor, VILEBREQUIN, Vivienne Westwood, Weng Chon Kei Ip, 180 popcorn and whatelephant.</p>
	<p><u>cdf Grand Lisboa Palace Shop Macau</u>            Blancpain, Chopard, De Beers, Gucci, HERMES WATCHES, Jaeger-LeCoultre, Jimmy Choo, Longines, Messika, Marni, Maison Margiela, Montblanc, Panerai, Qeelin, Rene Caovilla, TASAKI, STUART WEITZMAN, BOTH, Veja, Michael Kors, Palm Angels, Stella McCartney, Moose Knuckles, JW Anderson, HENNESSY, MOUTAI, Ulysse Nardin, KENZO, cdf Beauty, cdf Sunglasses Collection cdf, Breguet, Cartier, Chloe, cdf Co-Lab, Dior Beauty, IWC, Piaget, The Ginza, Tumi and Vacheron Constantin.</p>
	<p><u>The designated shops in "Made in Macau"</u>            Fuhong Society of Macau, MACCREW, Wong Chi Kei, Pu Yue, Belongs Jewelry &amp; Art and 2TL Wayuu Bags.</p>
	<p><u>Entertainment</u>            Martial Arts Arena, Ai Wonderland and "Moomin Wonderful Encounter - Joyous Adventure in Macau" Limited-time Pop-up Store.</p>

2. The coupon must be used on or before the expiry date.
3. The coupon cannot be used to purchase pure gold and platinum products, gift vouchers, gift cards or coupons
4. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
5. Any additional spending must be settled by cash, credit card or E-payment.
6. Only one coupon can be used per person per transaction. Bill Splitting is not accepted.
7. The use of coupon is subject to product availability and operating hours of the designated shops. GLP accepts no liability if the shopping voucher/ coupon is not used before the expiry date.
8. The use of coupon requires a minimum spending specified therein.
9. Any unused balance of the voucher/ coupon cannot be redeemed for cash and will be forfeited.
10. The coupon cannot be transferred, resold or exchanged for cash.
11. The coupon is issued by and remains the property of GLP; it will not be accepted or replaced if lost, damaged or stolen.
12. Coupon suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
13. You may need to provide personal information to GLP for the redemption or use of the coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
14. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
15. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
16. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

**Martial Arts Arena or Ai Wonderland Free Admission Voucher Terms & Conditions**

1. The voucher is valid for one complimentary admission to "Martial Arts Arena" or "Ai Wonderland" of SJM.
2. The voucher must be used on or before the expiry date. SJM accepts no liability if the voucher is not used before the expiry date.
3. The original voucher must be presented upon admission.
4. The use of voucher is subject to operating hours of the venues.

5. The voucher cannot be transferred, resold or exchanged for cash.
6. The voucher is issued by and remains the property of SJM; it will not be accepted or replaced if lost, damaged or stolen.
7. Voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
8. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.

**HKMO Express SJM Line Free Voucher Terms & Conditions**

1. The discount code stated on the voucher can be redeemed for one Hong Kong Macao Express SJM Line bus ticket on the official website of Hong Kong Macao Express.
2. Please refer to the official website of Hong Kong Macao Express for the schedule and actual seat availability. SJM accepts no liability if the voucher cannot be used before the redemption period.
3. Each discount code can only be used once.
4. Once the discount code is used, the reserved ticket cannot be canceled or changed.
5. The voucher is not exchangeable for cash or refund in any form and is not replaceable in case of loss, theft, damage and defaced, or any other circumstances.
6. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.