

Rules for participating in “Unveil Unlimited Surprises at SJM” Promotion

- 1) SJM Resorts, Limited (“SJM”) is the host of the “Unveil Unlimited Surprises at SJM” (the “Promotion”).
- 2) This Promotion is governed by and subject to the following Terms and Conditions.
- 3) Participation in this “Unveil Unlimited Surprises at SJM” promotion constitutes an acceptance of these terms and conditions.
- 4) The promotion period is as follows:

From	To
9h00 on 9th November 2024	22h00 on 17th November 2024

- 5) During the promotion period, eligible hotel guests and customers can redeem the scratch cards:

Eligibility	Scratch card (QTY)	Redemption Location
Stay at Grand Lisboa Palace Macau, THE KARL LAGERFELD, Palazzo Versace Macau, Artyzen Grand Lapa Macau or Grand Coloane Resort (Not applicable to complimentary room guests)	1	Issue upon check in
Spending at designated outlets, salons or spas	1	Issue upon bill settlement

- i. Designated outlets :

Grand Lisboa Palace – Palace Garden, Zuicho, Don Alfonso 1890, Mesa by José Avillez, The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, GLP Lobby Lounge, BAR CARAT, The Gift Shop, Martial Arts Arena, AI wonderland
Grand Lisboa – The 8, The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Lounge, Crystal Tea House
Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Kingpin Bar, Treasure house
Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM Thai, Vasco – Bar and Lounge
Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge

- ii. Designated salons and spas:

Grand Lisboa Palace – The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen’s Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez
Grand Lisboa – The Spa at Grand Lisboa, Le Salon

- 6) During the promotion period, free scratch cards will be distributed to public guests at the following locations (Clause 7).
- 7) Scratch cards will be distributed at Grand Lisboa Palace Resort Macau, Grand Lisboa Macau, Artyzen Grand Lapa Macau, Grand Coloane Resort, Macau Outer Harbour Ferry Terminal Footbridge, Sai Van Lake Square and the following SJM Shuttle bus pick up points:
 - i. Border Gate
 - ii. HengQin New Port
 - iii. Hong Kong-Zhuhai-Macau Bridge
 - iv. Grand Lisboa Macau
 - v. Hotel Lisboa Macau
 - vi. Jai Alai Oceanus
 - vii. Ponte 16
 - viii. New Yaohan
 - ix. Macau Tower
 - x. Taipa Ferry Terminal
 - xi. Macau Ferry Terminal
 - xii. Macau International Airport

- xiii. The Cotai Strip / Old Taipa Village
- xiv. Grand Coloane Resorts

8) After unveiling the scratch card, the scratch card may reveal one of the following prizes. Participants can redeem the prize mentioned in the scratch card by presenting the original scratch card at the designated redemption location within the redemption period.

9) Prizes:

#	Prize	Redemption Location
1	iPhone 16 Pro Max (256GB)	The Gift Shop – Shop G07, Grand Lisboa Palace
2	MOP100 F&B Coupon (MOP 200 minimum spending)	Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, GLP Lobby Lounge Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM THAI, Vasco – Bar and Lounge Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge
3	MOP 50 F&B Coupon (MOP 100 minimum spending)	Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, GLP Lobby Lounge Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM THAI, Vasco – Bar and Lounge Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge
4	Martial Arts Arena or AI wonderland Free Admission	Martial Arts Arena or AI wonderland – Level 2, Grand Lisboa Palace
5	Complimentary Experience at “Sportopia” Game Zone	“Sportopia” Game Zone Counter – Level 1, Grand Lisboa Palace
6	MOP 200 cdf Grand Lisboa Palace Shop Discount Coupon (MOP 1,000 minimum spending)	cdf Macau Grand Lisboa Palace Shop Central Concierge Counter – Level 1, Grand Lisboa Palace
7	MOP 100 NY8 New Yaohan Discount Coupon (MOP 1,000 minimum spending)	NY8 New Yaohan VIP Concierge – Level 2, Grand Lisboa Palace
8	MOP200 SPA Coupon (Apply to 60 min or above spa treatment)	The Spa at Grand Lisboa Palace / The Spa at Grand Lisboa
9	SJM Selected Souvenir	The Gift Shop – Shop G07, Grond Floor, Grand Lisboa Palace

10	"Sam the Rooster" Limited Theme souvenir	The Gift Shop – Shop G07, Ground Floor, Grand Lisboa Palace
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- 10) The winning rate of this Promotion is 100%.
- 11) Scratch cards available while stocks last.
- 12) The redemption period is from 9th November 2024 to 24th November 2024.
- 13) All scratch cards of this promotion are issued by and remain the property of SJM; it will not be accepted or replaced if lost, damaged or stolen.
- 14) SJM and participated tenants' employees are ineligible to participate in the Promotion and shall be ineligible for any prize covered herein. If an individual under the age of 18 wins a prize, the prize will be awarded to his/her parent or legal guardian.
- 15) Each scratch card can only be redeemed once and the Scratch card will be collected upon redemption.
- 16) SJM reserves the right in its sole discretion to disqualify any individual who jeopardizes or attempts to jeopardize the fairness, security or proper operation of the Promotion.
- 17) By participating in this Promotion, each participant authorizes SJM to process, including to collect, use and store his/her personal data collected in connection with his/her participation in this Promotion for the purposes of this Promotion and for direct marketing.
- 18) By participating in this Promotion, each participant accepts Grand Lisboa Palace's privacy policy, available at <https://www.grandlisboapalace.com>.
- 19) SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- 20) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- 21) SJM refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM.

Terms and Conditions of Prizes

General Terms and Conditions

- 1) All gifts, dining coupon, shopping coupon, Spa discount, admission of entertainment and transportation ticket of this promotion (hereafter called as "Prize").
- 2) All prizes are issued by and remains property of SJM.
- 3) Unless otherwise specified, prizes are valued in MOP.
- 4) All prizes are subject to the terms and conditions set forth below.
- 5) Prizes not redeemed within the Redemption Period will be forfeited.
- 6) SJM accepts no liability for the quality of the souvenir or for any loss or damage that may arise from it.
- 7) The original scratch card must be presented and cannot be used in conjunction with other offer promotion, discount, gift certificates or vouchers.
- 8) Only one scratch card can be used in a single transaction.
- 9) The Prize cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
- 10) Any unused value of the prizes will be forfeited.
- 11) Any additional spending must be settled by cash, credit card or E-payment.

- 12) Scratch card suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 13) All Prizes are subject to availability of the products, operating hours, reservation policy and seating availability of the designated restaurants or shops. SJM accepts no liability if prize cannot be used or redeemed before the redemption period.

Other Terms and Conditions

- 1) **iPhone 16 Pro Max (256GB)**
 - i. The Prize voucher can be redeemed at The Gift Shop at Grand Lisboa Palace Ground Floor.
 - ii. The Prize can be redeemed at NY8 New Yaohan at Grand Lisboa Palace.
 - iii. Valid until 17th December 2024.
- 2) **MOP 100 F&B Coupon (MOP 200 minimum spending) and MOP 50 F&B Coupon (MOP 100 minimum spending)**
 - i. The Prize can only be used at the following restaurants:
Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, GLP Lobby Lounge
Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop
Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar
Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM THAI, Vasco – Bar and Lounge
Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge
 - ii. The Prize is for dine-in and à la carte menu only (not applicable for alcoholic beverages).
- 3) **Martial Arts Arena or AI Wonderland Free Admission**
 - i. Only applicable for redemption of complimentary admission for 1 persons at the “Martial Arts Arena” or “AI Wonderland” of SJM.
- 4) **Complimentary Experience at “Sportopia” Game Zone**
 - i. The offer is only applicable at the Complimentary Experience at “Sportopia” Game Zone.
 - ii. Participants must present the scratch card with prize of “Complimentary Experience at ‘Sportopia’ Game Zone” Counter to avail themselves of the free game opportunity.
 - iii. This offer available to receive two free game chances to experience the “Mini Golf”, “Virtual reality golf game”, “Putting Golf Game” or “Claw machine”.
 - iv. The following parties are not eligible to participate during working hours:
 - Employees, temporary employees, agents, successors, and assignees (“Employees”) of SJM;
 - Employees of retailers at Grand Lisboa Palace.
 - v. By entering the Game Zone, the guests consent and authorize SJM to photograph, film, videotape, record, or otherwise reproduce his/her image and/or voice for any purpose without any payment or consideration.
 - vi. Safety Precautions and Instructions for each attraction:
 - By entering the “Sportopia” game zone at Grand Lisboa Palace Resort Macau, the guest hereby confirms that he/she agrees to all the terms and conditions listed below, all the rules and regulations, and the safety requirements stipulated at each facility in the “Sportopia” game zone. Guests are solely responsible for any accident or any adverse event caused by non-compliance with the relevant terms and conditions, rules and regulations and safety requirements.
 - Guests under 16 years must be accompanied by an adult (18 years or older) when entering to game zone. Guardians must actively supervise and care for their dependent person throughout their participation in activities and take full responsibility for their actions.
 - Guests should make sure they are fully aware that the content, nature, requirement of physical exertion, and understand the risks involved in using each facility, which includes any injury or death. It is the sole responsibility of a guest to ensure that he/she is physically fit to use the facilities. All guests are at their own risks and are responsible for their own safety. SJM shall not be liable for any personal injury or death arising from any accidents or causes.
 - Guests with any of the following conditions are not allowed to use the facilities: Pregnant, heart conditions, back or spinal injury, dizziness, blood pressure abnormalities, visual impairment or eye infections, psychiatric disorder, epilepsy, physically challenged/disabled, intoxicated or under the influence of drugs, poor physical or mental condition.
 - If guests feel unwell, he/she should immediately stop and seek assistance from the personnel nearby.
 - Guests are solely responsible for their own belongings. SJM shall not assume liability for any damage to or loss of property.
 - SJM reserves the right to evict any guests with behavior affecting the safety of other guests or personnel, or are endangering public health, acting illegally, appearing intoxicated, using

foul/abusive language, or displaying overt rowdiness, from the premises immediately without refund or compensation.

- Photography must be conducted without disruption to other guests. Photography or videotaping of guests without consent is prohibited. Audio and video recording must be consented by SJM in advance. Guests may not use the photo, video and/or audio taken for commercial purposes without written permission of SJM.
- Improper or malicious use of the facilities and tools is prohibited. Guests shall indemnify SJM for any damages caused to the "Sportopia" facilities and/or tools.
- The guest shall indemnify and hold harmless SJM from all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, to property or person, or death arising from or as a result of the guest's gross negligence or willful misconduct.

5) MOP 200 cdf Grand Lisboa Palace Shop Discount Coupon (MOP 1,000 minimum spending)

- i. The Prize can be redeemed at cdf Macau Grand Lisboa Palace Shop Central Concierge Counter at Grand Lisboa Palace.
- ii. This voucher can only be used at cdf Macau Grand Lisboa Palace Shop.
- iii. This voucher must be used on or before the expiry date.
- iv. This voucher may be redeemed once only, and only one voucher may be used per transaction. The voucher must be presented before settlement.
- v. This voucher requires a minimum spending of MOP1000 to entitle the instant MOP200 deduction on the current bill.
- vi. This voucher is not applicable to special products such as Dior Beauty, Remy Martin, Chow Tai Fook, Cartier, Tissot, Longines and Swatch, etc. For more information, please contact the shop assistants for details.
- vii. Use of this voucher is subject to the operating hours, reservation policy, seating and stock availability of the venue(s).
- viii. This voucher can be used on conjunction with Grand Lisboa Palace Retail Shopping Voucher and Lisboa Rewards Voucher.
- ix. This voucher can be used in conjunction with cdf membership program.
- x. This voucher cannot be used in conjunction with other in-store discounts, promotions, rebates, discount offers and tier benefits.
- xi. Lost, stolen or damaged voucher(s) will not be reclaimed, refunded or replaced.
- xii. This voucher cannot be transferred, resold or exchanged for cash.
- xiii. GLP and CDFG Macau Limited reserves the right to suspend or terminate this offer, and to amend the terms and conditions without prior notice. In the case of any disputes, the decision of GLP shall be final and conclusive.
- xiv. Valid until 31st December 2024.

6) MOP 100 NY8 New Yaohan Discount Coupon (MOP 1,000 minimum spending)

- i. The Prize can be redeemed at NY8 New Yaohan VIP Concierge at Grand Lisboa Palace.
- ii. This discount coupon is valid for a limited time only and before the expiration date.
- iii. This discount coupon is eligible upon a single net spending of MOP1,000 and above.
- iv. Discount Coupon is only redeemable at Kid's Cavern, Lifestyle, Supermarket and Palace Gourmet at NY8 New Yaohan store at Grand Lisboa Palace.
- v. Only one discount coupon can be used per transaction and must be presented and used before payment.
- vi. This discount coupon is valid only with the official company chop endorsed.
- vii. This discount coupon is not exchangeable for cash or refund in any form.
- viii. This discount coupon is not replaceable in case of loss, theft, damage and defaced, or any other circumstances.
- ix. This discount coupon cannot be used in conjunction with other promotional privileges.
- x. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of NY8 New Yaohan shall be final.
- xi. This discount coupon is applicable for use one month after the redemption date.

7) MOP200 SPA Coupon (Apply to 60 min or above spa treatment)

- i. The prize is valid at The Spa at Grand Lisboa Palace or The Spa at Grand Lisboa.
- ii. This discount coupon is eligible upon a 60 min or above SPA Treatment.
- iii. 24-hour advance reservation is required, and reservations are subject to availability.
 - The Spa at Grand Lisboa Palace : (853) 8881 9500
 - The Spa at Grand Lisboa : (853) 8803 7703
- iv. All prices (before discount) are subject to a 10% service charge and prevailing government tax.
- v. The use of this offer is subject to operating hours, reservation policy and availability of the spa or salon. Grand Lisboa Palace or Grand Lisboa accepts no liability if the offer is not used before the expiry date.

- 8) **SJM Selected Souvenir and “Sam the Rooster” Limited Theme Souvenir**
- i. The Prize can be redeemed at The Gift Shop at Grand Lisboa Palace Ground Floor.
 - ii. Offer valid while stocks last