

General Terms and Conditions – “SJM · CTA Fourfold Rewards”

1. The promotion is held on 18th to 24th November 2024 (“Promotion Period”).
2. During the promotion period, by presenting “2024 CTA Tour SJM Professional Finals” ticket and designated SJM merchants’ receipt with spending of MOP200 or above, eligible guest can redeem the following rewards.

Redemption Conditions	Redemption Locations	Rewards
<p>Present the following dated on the redemption date:</p> <ol style="list-style-type: none"> 1) CTA Tour ticket (dated on 18th to 24th November 2024); and, 2) Designated SJM merchants’ receipt with spending of MOP200 or above[#] 	<p>The Gift Shop Ground Floor, Grand Lisboa Palace 10 a.m. – 10 p.m.</p>	<ol style="list-style-type: none"> 1) SJM MOP100 F&B discount coupon (required minimum spending of MOP200) 2) Grand Lisboa Palace MOP100 shopping coupon (required minimum spending of MOP1,000) 3) Grand Lisboa Palace MOP300 spa coupon (Eligible to purchase 60 minutes or above spa treatment) 4) SJM mascot “Sam the Rooster” souvenir

#Receipts issued by the following merchants are valid:

- **Grand Lisboa Palace**

Dining

The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, The Café La Scala del Palazzo, GLP Lobby Lounge and BAR CARAT.

Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Group, Cloe Jewelry & Art, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include “Kid’s Caven”, “Supermarket “and “Palace Gourmet”), Macau Memories, Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Tudor, URBAN CAFÉ, VILEBREQUIN, Weng Chon Kei Ip, Watch Station International, 華順鐘錶珠寶, 180 Popcorn, Okashi Galleria, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird’s Nest, Cigar Elite and Cheoc On Travel.

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and cdf Sunglasses Collection.

Selected SPA & Salon

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen’s Tonic and The SPA at Palazzo Versace Macau.

Entertainment

Martial Arts Arena and AI Wonderland

- **Grand Lisboa**

The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop, RTC – Buffet, Lotus Lounge, Crystal Tea House and The Spa at Grand Lisboa.

- **Jai Alai**

Jackpot Noodles, Kingpin Bar, Treasure House, Jai Alai Buffet, Treasury Restaurant and Jai Alai Oceanus retail area.

3. The minimum amount of each receipt (including service charges and government tax) shall be MOP200.
4. Each CTA Tour ticket and merchants receipt can only be redeemed for the rewards once during the promotion period.
5. The rewards are limited and available on a first-come, first-served basis while stocks last.
6. Copied, defective, defaced, damaged or tampered CTA Tour tickets or merchants receipt will not be accepted.
7. The rewards cannot be transferred, or exchanged for cash, or other products or services.
8. The promotion cannot be used in conjunction with any other discount or special offers.
9. By redeeming the rewards, the guest authorizes SJM to process, including to collect, use and store his/her personal data collected in connection with this promotion for the purposes of this promotion and for direct marketing; and accepts Grand Lisboa Palace’s privacy policy, available at <https://www.grandlisboapalace.com>.
10. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
11. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.

* SJM refers to SJM Resorts, S.A., GLP Hospitality Services Limited or other subsidiaries of SJM.

Terms and Conditions – SJM MOP100 F&B Discount Coupon

1. The coupon can only be used at the designated restaurants at SJM:
 - Grand Lisboa Palace: The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo The café La Scala del Palazzo and GLP Lobby Lounge
 - Grand Lisboa: The Kitchen, Casa Don Alfonso and Round-The-Clock Coffee Shop
 - Jai Alai: Jackpot Noodles, Kingpin Bar, Treasure House, Jai Alai Buffet and Treasury Restaurant
2. The coupon is eligible for redemption upon spending MOP200 (including service charges and government tax) when dining-in at the above restaurants.
3. The coupon is for dine-in and à la carte menu only (not applicable for alcoholic beverages, promotion dishes and miscellaneous products and service).
4. The coupon must be used on or before the expiry date. Blackout dates apply: 20 to 21 and 24 to 25 Dec 2024.
5. Only one coupon can be used per table per transaction and only valid for a maximum of eight (8) persons per table. Bill splitting is not accepted.
6. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
7. Any additional spending must be settled by cash, credit card or E-payment.
8. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.

Terms and Conditions – Grand Lisboa Palace MOP100 shopping coupon (require minimum spend MOP1,000)

1. Shopping coupon is only applicable to the designated retail shops at Grand Lisboa Palace.
2. Shopping coupon must be used on or before the expiry date.
3. Shopping coupon cannot be used to purchase pure gold and platinum products, gift vouchers, gift cards or coupons.
4. The original shopping coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
5. Any additional spending must be settled by cash, credit card or E-payment.
6. Only one shopping coupon can be used per person per transaction. Bill splitting is not accepted.

Terms and Conditions – MOP300 Spa Coupon (Apply to 60 minutes or above spa treatment)

1. The coupon is eligible for purchasing a 60 minutes or above spa treatment.
2. 24 hours advance reservation is required. Please call the below hotlines for inquiry.

#	Spa	Hotline & Operation Hours
1	The Spa at Grand Lisboa Palace	(853) 8881 9500 12 p.m. to 8 p.m.
2	The Spa at THE KARL LAGERFELD	(853) 8881 3500 12 p.m. to 8 p.m.
3	The SPA at Palazzo Versace Macau	(853) 8881 2500 12 p.m. to 8 p.m.

3. Reservations are subject to availability with blackout dates apply: 20 to 21, 24 to 25 Dec 2024.
4. All prices (before discount) are subject to a 10% service charge and prevailing government tax.
5. The coupon cannot be exchanged for cash, products or services; or transferred; or used in conjunction with any other offer, promotion or discount.