



GRAND LISBOA PALACE
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Macau Residents Shopping Coupon – Promotion Terms and Conditions

1. **Terms and Conditions:** These terms and conditions (“T&C”) govern the “Macau Residents Shopping Coupon” (“Campaign”).
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace (“GLP”).
3. **Campaign Period:** 18th November 2024 10:00AM to 20th December 2024 10:00PM
4. **Campaign Venue:** GLP 1/F Shopping Mall
5. **Campaign Participating Method – Terms and Conditions:**
 - a. Each valid Macau ID (permanent or non-permanent) can redeem only one MOP25 Shopping Coupon during the promotion period
 - b. The Shopping Coupon is eligible upon a single net spending of MOP 100 and above and only one coupon can be used per transaction
6. **Other Terms & Conditions :**
 - 1) All Shopping Coupon of this Campaign are issued by and remain the property of GLP; it will not be accepted or replaced if lost, damaged or stolen.
 - 2) By registering to the campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes of the workshop and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .
 - 3) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
 - 4) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
 - 5) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
 - 6) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
 - 7) In case of any dispute, the decision of Grand Lisboa Palace shall be final
 - 8) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
 - 9) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

*GLP refers to SJM Resorts, S.A. (“SJM”), GLP Hospitality Services Limited or other subsidiaries of SJM (“SJM_{SEP} Group”).





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Anniversary Celebration Shopping Lucky Draw – Promotion Terms and Conditions

1. **Terms and Conditions:** These terms and conditions (“T&C”) govern the “Anniversary Celebration Shopping Lucky Draw” (“Campaign”).
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace (“GLP”).
3. **Campaign Period:** 18th November 2024 10:00AM to 20th December 2024 10:00PM
4. **Campaign Venue:** GLP 1/F Shopping Mall
5. **Eligible Participants:** participants must be at least 18 years of age in order to participate in the Campaign.
6. **Campaign Participating Method – Terms and Conditions:**
 - 1) During the Campaign Period , eligible shoppers who accumulate a net spending of MOP250 or above at selected restaurants or retail shops will receive one (1) lucky draw chance in the GLP Gold Treasure Lucky Draw at Level 1, Mall Concierge Counter, Grand Lisboa Palace on the same day.
 - 2) Availability is limited and on a first-come-first-served basis.
 - 3) Only a maximum of one receipt will be accepted for each redemption.
 - 4) Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
 - 5) Each shopper can only redeem three chance of lucky draw once per day throughout the Term of the Campaign (regardless of the net spending amount).
 - 6) Lucky draw chance(s) are not redeemable for cash or exchangeable for cash or other items.
 - 7) Each official receipt can only be used to redeem one (1) lucky draw chance and cannot be used in conjunction with other promotional offers.
 - 8) The valid receipt(s) can only be issued by the following designated F&B outlets & shops in GLP:

Designated Restaurants :

Grand Lisboa Palace – Palace Garden, Zuicho, Don Alfonso 1890, Mesa by José Avillez, The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge, BAR CARAT

Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Group, Cloe Jewelry & Art, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include “Kid’s Caven”, “Supermarket “and “Palace Gourmet”), Macau Memories, Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Tudor, URBAN CAFÉ, VILEBREQUIN, Weng Chon Kei Ip, Watch Station International, 華順鐘錶珠寶, 180 Popcorn, Okashi Galleria, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird’s Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and cdf Sunglasses Collection.

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen’s Tonic and The SPA at Palazzo Versace Macau.

Entertainment: Martial Arts Arena, AI Wonderland





- 9) Receipts of different dates or not dated on the same day of the redemption will not be accepted.
- 10) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 11) Receipts priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP) under this Campaign.
- 12) Receipt(s) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 13) Deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for redemption purposes.
- 14) Eligible shoppers must participate in the lucky draw in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to participate in the lucky draw or redeem any prizes on behalf of any shopper.
- 15) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 16) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the lucky draw chance:
 - i. Valid on-day receipts issued by selected retail shops;
 - ii. All purchased items referred to on the relevant receipt(s);
 - iii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - iv. Shopper's contact number
- 17) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem this campaign shall be stamped as proof of successful redemption.
- 18) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.

7. Prizes in Gift Card:

	Prize	Prize Redemption Location
1	Round Trip Flight Tickets (Flight Tickets Redemption Letter)	Mall Concierge, Level 1
2	MOP12,250 Grand Lisboa Palace Shopping Voucher	
3	MOP2,500 Grand Lisboa Palace Shopping Voucher	
4	MOP250 Grand Lisboa Palace Shopping Voucher	
5	One Martial Arts Arena or AI Wonderland Free Admission Ticket	
6	One SJM Limited-edition Souvenir	The Gift Shop – Shop G07
7	MOP200 cdf Shopping Coupon	cdf Macau Grand Lisboa Palace – Level 1
8	MO&Co. Tote Bag (upon any purchase at MO&Co. to redeem)	MO&Co. – Shop 128, Level 1





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9	BIOEFFECT EGF SERUM (3ML) (upon any purchase at PEAK HOUR HOUSE to redeem)	PEAK HOUR HOUSE – Shop 126
10	HKW Nourishing Lung Syrup	HKW Health Plus GLP - Shop 141 & 142, Level 1
11	3 pieces of Arancini (upon purchase any items of Affogato to redeem)	Stecco Natura Gelaterie - Shop K205, Level 2

8. Lucky Draw and Prizes Redemption Procedures:

- 1) All prizes will be presented in the form of gift card, with each card containing one prize. GLP staff will randomly place the gift card into the designated lucky draw box which will be kept at Mall Concierge Counter throughout the campaign period.
- 2) Eligible shoppers may redeem one chance of lucky draw by accumulating a net spending of MOP250 or above at selected restaurants or retail shops of Grand Lisboa Palace Resorts Macau at Mall Concierge. Availability is limited and on a first-come-first-served basis. Only a maximum of two receipts will be accepted for each redemption.
- 3) Eligible shoppers can redeem the prize indicated on their randomly drawn gift card at the designated prize redemption location.
- 4) The redemption period for lucky draw chances: 18th November 10AM to 20th December 2024 10PM
- 5) The redemption period for prizes:
 - i. Prize No.1: 1st January 10AM to 31st January 2025 10PM
 - ii. Prize No.2-11: 16th September 10AM to 20th October 2024 10PM
- 6) Eligible shoppers are required to present the valid original identification document (Identity Cards or passport) and contact number for prize redemption usage
- 7) Each gift card can only be redeemed once and the gift card will be collected upon redemption
- 8) The winning probability of the lucky draw is 100%.

9. Prizes Terms & Conditions:

- 1) All gifts, shopping offer of this Campaign (hereafter called as“Prize”).
- 2) Unless otherwise specified, prizes are valued in MOP.
- 3) All prizes are subject to the terms and conditions set forth below.
- 4) Prizes not redeemed within the Redemption Period will be forfeited.
- 5) GLP accepts no liability for the quality of the Prize or for any loss or damage that may arise from it.
- 6) The original gift card must be presented and cannot be used in conjunction with other offer promotion, discount, gift certificates or vouchers.
- 7) The Prize cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
- 8) Any unused value of the prizes will be forfeited.
- 9) Any additional spending must be settled by cash, credit card or E-payment.
- 10) Gift card suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 11) All Prizes are subject to availability of the products, operating hours, reservation policy and seating availability of the designated shops. GLP accepts no liability if prize cannot be used or redeemed before the redemption period.
- 12) Prizes Term & Conditions:
 - a. **2-Person Macau-Beijing Round Trip Flight Ticket (Flight Ticket Redemption Letter)**
 - i. The winner must present the winning Gift Card at the Grand Lisboa Palace Mall Concierge from 1st January 10AM to 31st January 2025, to redeem a Flight Ticket





Redemption Letter. The voucher must be used to contact Air Macau for flight booking as instructed in the letter. Late redemptions will not be accepted or reissued.

- ii. The flight ticket obtained through the Flight Ticket Redemption Letter does not include any applicable taxes and surcharges.
- iii. The redeemed flight ticket is valid for departure dates between 1st January 2025 and 30th June 2025.
- iv. All travel must be completed by 30th June 2025. No extensions will be granted.
- v. The redeemed flight ticket is not valid for travel on the following dates:
Macau to Beijing: 1st February to 5th February 2025; 4th May to 6th May 2025
Beijing to Macau: 29th January to 31st January 2025; 30th April to 2nd May 2025
- vi. The redeemed flight ticket is valid for a travel period of 2-14 days.
- vii. The availability of seats for the redeemed flight ticket is subject to the open seat availability for the chosen travel dates.
- viii. Once issued, the redeemed flight ticket is non-transferable, non-changeable in terms of destination, and non-refundable.
- ix. The redeemed flight ticket allows free date changes within the same class, subject to the availability of the same class on the new travel date/flight.
- x. Taxes and fuel surcharges must be paid in cash at the time of flight ticket issuance.
- xi. Air Macau reserves the right to the final interpretation of these flight ticket redemption terms and conditions.

b. MOP12,250 Shopping Voucher:

- i. The Prize can be redeemed at Mall Concierge at Grand Lisboa Palace
- ii. This voucher can only be used at designated Retail Shops.
- iii. This voucher cannot be used to selected gold products; or gift cards (including but not limited to coupons or vouchers).
- iv. For any queries on this offer, please check with the staff of the relevant shop. In case of any disputes, the decision of the relevant shop shall be final and conclusive.
- v. The original voucher must be presented and cannot be used in conjunction with other offer or discount, gift cards or cash vouchers.
- vi. This voucher cannot be transferred, resold, exchanged for cash or used to purchase any other products or services. Any unused balance of the voucher cannot be redeemed for cash.
- vii. The Prize valid until 31st December 2024

c. MOP2,500 Shopping Voucher:

- i. The Prize can be redeemed at Mall Concierge at Grand Lisboa Palace
- ii. This voucher can only be used at designated Retail Shops.
- iii. This voucher cannot be used to selected gold products; or gift cards (including but not limited to coupons or vouchers).
- iv. For any queries on this offer, please check with the staff of the relevant shop. In case of any disputes, the decision of the relevant shop shall be final and conclusive.
- v. The original voucher must be presented and cannot be used in conjunction with other offer or discount, gift cards or cash vouchers.
- vi. This voucher cannot be transferred, resold, exchanged for cash or used to purchase any other products or services. Any unused balance of the voucher cannot be redeemed for cash.
- vii. The Prize valid until 31st December 2024

d. MOP250 Shopping Voucher:





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- i. The Prize can be redeemed at Mall Concierge at Grand Lisboa Palace
- ii. This voucher can only be used at designated Retail Shops.
- iii. This voucher cannot be used to selected gold products; or gift cards (including but not limited to coupons or vouchers).
- iv. For any queries on this offer, please check with the staff of the relevant shop. In case of any disputes, the decision of the relevant shop shall be final and conclusive.
- v. The original voucher must be presented and cannot be used in conjunction with other offer or discount, gift cards or cash vouchers.
- vi. This voucher cannot be transferred, resold, exchanged for cash or used to purchase any other products or services. Any unused balance of the voucher cannot be redeemed for cash.
- vii. The Prize valid until 31st December 2024

e. MO&Co. Tote Bag:

- i. Customer with the original brochure can redeem one MO&Co. Tote Bag upon any purchase at MO&Co.
- ii. This brochure is valid at MO&Co. store in Grand Lisboa Palace
- iii. The original brochure must be presented to redeem the gift. Photocopies of the brochure will not be accepted
- iv. Only one gift can be redeemed per person per transaction
- v. All redeemed gifts are not cancellable, transferable, refundable, or exchangeable for cash and cannot be resold
- vi. Lost or artificially damaged redemption gifts will not be re-issued
- vii. The gifts are limited and are available on a first-come, first-served basis, while stocks last
- viii. MO&Co. Macao reserves the right to amend the final and binding terms

f. Martial Arts Arena or AI Wonderland Free Admission Ticket

- i. Martial Arts Arena or AI Wonderland Admission Voucher is valid for one (1) complimentary entry to Martial Arts Arena or AI Wonderland of SJM.
- ii. Martial Arts Arena or AI Wonderland Admission Voucher must be used on or before the expiry date shown on the voucher.
- iii. The original Martial Arts Arena or AI Wonderland Admission Voucher must be presented upon entry and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- iv. Martial Arts Arena or AI Wonderland Admission Voucher is subject to operating hours, availability and capacity, SJM reserves the right to limit the number of visitors.
- v. Visitors shall comply with the rules and regulations of Martial Arts Arena and AI Wonderland.
- vi. Martial Arts Arena or AI Wonderland Admission Voucher cannot be transferred, resold or exchanged for cash. Any voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- vii. SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- viii. These terms and conditions are governed by and construed in accordance with the laws of Macau SAR.

g. cdf MOP200 Shopping Voucher:

- i. This voucher can only be used at cdf Macau Grand Lisboa Palace Shop.
- ii. This voucher must be used on or before the expiry date.





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- iii. This voucher may be redeemed once only, and only one voucher may be used per transaction. The voucher must be presented before settlement.
- iv. This voucher is available on a first-come-first-served basis while stock lasts.
- v. This voucher requires a minimum spending of MOP1000 to entitle the instant MOP200 deduction on the current bill.
- vi. This voucher is not applicable to special products such as Dior Beauty, Chow Tai Fook, Cartier, Tissot, Longines and Swatch, etc. For more information, please contact the shop assistants for details.
- vii. This voucher must be presented in designated voucher portal and not redeemable by screenshots.
- viii. Use of this voucher is subject to the operating hours, reservation policy, seating and stock availability of the venue(s).
- ix. This voucher is not for sale, non-exchangeable for cash and/or other gifts.
- x. This voucher can be used on conjunction with Grand Lisboa Palace Resort Mall Voucher and Lisboa Rewards Voucher.
- xi. This voucher can be used in conjunction with cdf membership program.
- xii. This voucher cannot be used in conjunction with other in-store discounts, promotions, rebates, discount offers and tier benefits.
- xiii. Lost, stolen or damaged voucher(s) will not be reclaimed, refunded or replaced.
- xiv. This voucher cannot be transferred, resold or exchanged for cash.
- xv. CDFG Macau Limited reserves the right to suspend or terminate this offer, and to amend the terms and conditions without prior notice. In the case of any disputes, the decision of GLP shall be final and conclusive.

h. BIOEFFECT EGF SERUM (3ML):

- i. Customer with the original brochure can redeem one BIOEFFECT EGF SERUM (3ML) upon any purchase at PEAK HOUR HOUSE
- ii. This brochure is valid at PEAK HOUR HOUSE store in Grand Lisboa Palace
- iii. The original brochure must be presented to redeem the gift. Photocopies of the brochure will not be accepted
- iv. Only one gift can be redeemed per person per transaction
- v. All redeemed gifts are not cancellable, transferable, refundable, or exchangeable for cash and cannot be resold
- vi. Lost or artificially damaged redemption gifts will not be re-issued
- vii. The gifts are limited and are available on a first-come, first-served basis, while stocks last
- viii. PEAK HOUR HOUSE reserves the right to amend the final and binding terms

10. Other Terms & Conditions :

- 10) All Gift Cards of this Campaign are issued by and remain the property of GLP; it will not be accepted or replaced if lost, damaged or stolen.
- 11) By registering to the campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes of the workshop and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .
- 12) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil





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- disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 13) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
 - 14) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
 - 15) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
 - 16) In case of any dispute, the decision of Grand Lisboa Palace shall be final
 - 17) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
 - 18) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

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Anniversary Celebration Grand Draw – Promotion Terms and Conditions

1. **Terms and Conditions:** These terms and conditions (“T&C”) govern the “Anniversary Celebration Grand Draw” (“Campaign”).
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace (“GLP”).
3. **Lucky Draw Date:** 31st December 2024 10AM
4. **Campaign Venue:** GLP Mall Concierge, 1/F Shopping Mall
5. **Eligible Participants:** participants must be at least 18 years of age in order to participate in the Campaign.
6. **Campaign Participating Method – Terms and Conditions:**
 - 1) Customer to present valid SJM Supreme Card or present valid ID to prove the Birthday is on 20 December, can register at Mall Concierge to receive one (1) lucky draw chance in Anniversary Celebration Grand Draw. Grand Draw prize is Macau-Beijing Round Trip Flight Tickets for two.
 - 2) Each customer can only register to receive only one (1) chance of lucky draw chance
 - 3) Lucky draw chance(s) are not redeemable for cash or exchangeable for cash or other items.
 - 4) An eligible shopper shall present the following items at the Mall Concierge Counter for registration the lucky draw chance:
 - v. Valid SJM Supreme Card;
 - vi. Valid original identification document (Identity Cards or passport) of the shopper; and
 - vii. Customer’s contact number
 - 5) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem this campaign shall be stamped as proof of successful redemption.
 - 6) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
7. **Lucky Draw and Prizes Redemption Procedures:**
 - 1) This Grand Draw prize is Macau-Beijing Round Trip Flight Tickets for two.
 - 2) Eligible customers can register their details at Mall Concierge. SJM staff will conduct a computer drawing at 10 AM on 31st December 2024, to select one winner.
 - 3) The winner list will be announced at the Mall Concierge on 31st December 2024, and the winner will be notified via SMS.
 - 4) Winner must claim their prize at the Mall Concierge between 31st December 2024, and 31st January 2025.
 - 5) Winner is required to present the valid original identification document (Identity Cards or passport) and contact number for prize redemption usage
8. **Prizes Terms & Conditions: 2-Person Macau-Beijing Round Trip Flight Ticket (Flight Ticket Redemption Letter)**
 - i. The winner must present the winning Gift Card at the Grand Lisboa Palace Mall Concierge from 31st December 2024 to 31st January 2025, to redeem a Flight Ticket Redemption Letter. The voucher must be used to contact Air Macau for flight booking as instructed in the letter. Late redemptions will not be accepted or reissued.
 - ii. The flight ticket obtained through the Flight Ticket Redemption Letter does not include any applicable taxes and surcharges.
 - iii. The redeemed flight ticket is valid for departure dates between 1st January 2025 and 30th June 2025.
 - iv. All travel must be completed by 30th June 2025. No extensions will be granted.





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- v. The redeemed flight ticket is not valid for travel on the following dates:
Macau to Beijing: 1st February to 5th February 2025; 4th May to 6th May 2025
Beijing to Macau: 29th January to 31st January 2025; 30th April to 2nd May 2025
- vi. The redeemed flight ticket is valid for a travel period of 2-14 days.
- vii. The availability of seats for the redeemed flight ticket is subject to the open seat availability for the chosen travel dates.
- viii. Once issued, the redeemed flight ticket is non-transferable, non-changeable in terms of destination, and non-refundable.
- ix. The redeemed flight ticket allows free date changes within the same class, subject to the availability of the same class on the new travel date/flight.
- x. Taxes and fuel surcharges must be paid in cash at the time of flight ticket issuance.
- xi. Air Macau reserves the right to the final interpretation of these flight ticket redemption terms and conditions.

9. Other Terms & Conditions :

- 1) Flight Ticket Redemption Letter will not be accepted or replaced if lost, damaged or stolen.
- 2) By registering to the campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes of the workshop and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .
- 3) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
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