



## Registration of Interest for SJM Ronald Cheng Music Show

**COMPLIMENTARY TICKETS ARE VERY LIMITED. REGISTRATION OF INTEREST DOES NOT GUARANTEE TICKET ALLOCATION BUT PLACES YOU IN THE QUEUE FOR POTENTIAL COMPLIMENTARY TICKET REDEMPTION ON A FIRST-COME-FIRST-SERVED BASIS.**

SJM Resorts, Limited (“SJM”) is the host of SJM Ronald Cheng Music Show (the Music Show). The Music Show will be held at Grand Pavilion, Level 4, Grand Lisboa Palace Macau, on 10<sup>th</sup> Aug 2024, at 08:00pm.

### 1. How to Participate:

- 1.1. Customer must be an SJM Supreme Card holder and at least 21 years of age.
- 1.2. Customer may register their interest for TWO (2) complimentary tickets if they have accumulated purchases of MOP \$15,000 at the **designated F&B outlets** OR MOP \$25,000 at the **designated retail outlets** within the designated period.
- 1.3. Each customer can only upload a maximum of FOUR (4) receipts for the registration of interest, F&B outlets receipts and retail outlets receipts cannot be combined for registration.
- 1.4. Each customer can only register interest for a maximum of TWO(2) tickets.
- 1.5. Receipt(s) must be issued from the designated retail or F&B outlets (as shop list will be amended without prior notice, please pay attention).
- 1.6. The valid period of receipts and registration of interest period are as follows:

Valid Period of Receipts	Registration of Interest Period
From 21 <sup>st</sup> Jul 2024 to 7 <sup>th</sup> Aug 2024	From 12:00pm on 1 <sup>st</sup> Aug 2024 to 11:59pm on 7 <sup>th</sup> Aug 2024

- 1.7. Registration must be completed online within the registration of interest period.
- 1.8. Each eligible customer can register ONCE (1) only.
- 1.9. Designated Retail outlets:

1) **Individual shops:** AI Digital, Bee Cheng Hiang, Breitling, Brunello Cucinelli, Boss, BLING, Cloe Jewelry & Art, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Farmácia Royal, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., Limited-time Moomin Souvenir Shop, Noble Mart, NY8 New Yaohan (includes Kid’s Caven and supermarket and “Palace Gourmet”), Okashi Land, Pan Fong Bakery, Phantoms, Papery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea , Rolex, Sam’s, Starbucks, Stecco Natura Gelaterie, The Gift Shop, The SHOP, Tudor, Vilebrequin, Vivienne Westwood, Whatelephant, Watch Station International, Wah Sun, Weng Chon Kei Ip, 180 Popcorn. The designated shops in “Made in Macau”: Fuhong Society of Macau, Maccrow, Wong Chi Kei, Puyue, Belongs Jewelry & Art, 2TL Wayuu Bags

**Stores carried by CDF:** CDF Grand Lisboa Palace Shop, CDF Beauty, CDF Sunglasses Collection, Breguet, Cartier, Chloe, CDF Co-Lab, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin. The following brands in CDF Grand Lisboa Palace Shop are classified as "independent stores": Blancpain,





Chopard, De Beers, Gucci, Hermes (Watch), Jaeger-Lecoultre, Jimmy Choo, Longines, Marni, Maison Margiela, Montblanc, Panerai, Qeelin, Messika, Rene Caovilla, Tasaki, Stuart Weitzman, Both, Veja, Michael Kors, Palm Angels, Stella McCartney, Moose Knuckles, JW Anderson, Hennessy, Moutai, Ulysse Nardin, Kenzo.

Designated F&B outlets:

**GLP designated F&B outlets:** Don Alfonso 1890, Mesa by José Avillez, Palace Garden, Zuicho, Chalou, Hua Ting, The Grand Buffet, Wulao, Eight Treasures, GLP Café, Kulukulu, Red Bowl, GLP Lobby Lounge, La Scala del Palazzo, The Book Lounge

**GL designated F&B outlets:** Robuchon au Dome, The 8, The Kitchen, Casa Don Alfonso, Round - the - Clock Buffet, Round - the - Clock Coffee Shop

**HL designated F&B outlets:** Guincho A Galera, Portas Do Sol, Noite E Dia Café, New Furusato

## 2. Registration of Interest Process

- 2.1. Customer may register their interest in attending the Music Show by filling out a form online.
- 2.2. Incorrect registration information may lead to failure of complimentary ticket redemption.
- 2.3. Receipts of gold products, platinum products, gift cards, coupons and vouchers are not valid.
- 2.4. Copied, defective, defaced, damaged, tampered or stamped receipts, deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for registration and redemption purposes.
- 2.5. Each receipt cannot be uploaded more than once for registration purposes.
- 2.6. Receipts used to participate in other promotions of SJM are not eligible for registration.
- 2.7. Registered receipts cannot be used to participate in other promotions of SJM.
- 2.8. Receipts priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP).
- 2.9. A confirmation of registration will be sent to the registered customer through email or SMS within 48 hours after successful submission of registration of interest.
- 2.10. SJM will not be liable for any technical malfunctions, errors or delays in the registration process.
- 2.11. **COMPLIMENTARY TICKETS ARE LIMITED AND WILL BE AVAILABLE ON A FIRST-COME-FIRST-SERVED BASIS ACCORDING TO THE ORDER OF THE REGISTRATION LIST.**

## 3. Notification and Redemption of Complimentary Tickets

- 3.1. Customers will be contacted directly through the contact information provided in the registration form if they are selected to receive complimentary tickets.
- 3.2. Customer who has been allocated a complimentary ticket shall present the confirmation SMS, the uploaded valid original receipt(s), SJM Supreme Card, and identity document to GLP – Retail Concierge Redemption Counter within the redemption period to redeem the complimentary tickets.
- 3.3. Registration of interest will be closed once capacity is reached.
- 3.4. **Redemption Period and Location:**
  - From 10:00am on 9<sup>th</sup> Aug to 05:00pm on 10<sup>th</sup> Aug 2024
  - Counter service hour: 10:00am to 07:00pm
  - GLP – Retail Concierge Redemption Counter

## 4. Complimentary Tickets – Terms and Conditions





- 4.1. Child who is 3 years old or under can be admitted without a ticket (subject to change depending on event) as long as the child without ticket does not occupy a seat. Child who is 12 years old or under must be supervised by an adult at all times.
- 4.2. Original ticket must be presented for entry. Late arrival may result in non-admittance.
- 4.3. Entry will be refused if tickets are damaged, defaced, forged or copied in any way or are not obtained through authorized means.
- 4.4. Tickets are non-refundable and non-exchangeable, unless the event is postponed or cancelled by SJM or Promoter.
- 4.5. SJM reserves the right to charge a fee for the replacement of tickets and the right not to replace tickets if ticket holder details cannot be verified.
- 4.6. Ticket may not, without the prior written consent of SJM or the Promoter, be resold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes. If a Ticket is sold or used in breach of this condition, the ticket may be cancelled without a refund and the ticket holder may be refused admission.
- 4.7. SJM reserves the rights to add, withdraw, rearrange and/or vary programs, venues, seating arrangements and audience capacity.
- 4.8. Cameras, audio and video recorders are not permitted inside the venue, unless previously authorized by SJM, Event Partner or Promoter.
- 4.9. By entering the venue, you consent and authorize SJM, Event Partner and Promoter to photograph, film, videotape, record, or reproduce your likeness, image and/or voice for any purpose without any payment or consideration.
- 4.10. By using this ticket, the ticket bearer agrees to this Terms and Conditions and Privacy Policy available at <https://www.sjmresorts.com>.
- 4.11. In case of any dispute, SJM shall reserve the final discretion of interpretation.
- 4.12. Macau law shall govern the use of this ticket.

\* SJM and Grand Lisboa Palace shall mean SJM Resorts, Limited, GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

Updated as of 17<sup>th</sup> Jul 2024

