



GRAND LISBOA PALACE
上葡京

Anniversary Celebration Grand Draw – Promotion Terms and Conditions

1. **Terms and Conditions:** These terms and conditions (“T&C”) govern the “Anniversary Celebration Grand Draw” (“Campaign”)
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace (“GLP”).
3. **Lucky Draw Date:** 31st December 2024 10AM
4. **Campaign Venue:** GLP Mall Concierge, 1/F Shopping Mall
5. **Eligible Participants:** participants must be at least 18 years of age in order to participate in the Campaign.
6. **Campaign Participating Method – Terms and Conditions:**
 - 1) Customer to present valid SJM Supreme Card or present valid ID to prove the Birthday is on 20 December, can register at Mall Concierge to receive one (1) lucky draw chance in Anniversary Celebration Grand Draw. Grand Draw prize is Macau-Beijing Round Trip Flight Tickets for two.
 - 2) Each customer can only register to receive only one (1) chance of lucky draw chance
 - 3) Lucky draw chance(s) are not redeemable for cash or exchangeable for cash or other items.
 - 4) An eligible shopper shall present the following items at the Mall Concierge Counter for registration the lucky draw chance:
 - i. Valid SJM Supreme Card;
 - ii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - iii. Customer’s contact number
 - 5) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem this campaign shall be stamped as proof of successful redemption.
 - 6) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
7. **Lucky Draw and Prizes Redemption Procedures:**
 - 1) This Grand Draw prize is Macau-Beijing Round Trip Flight Tickets for two.
 - 2) Eligible customers can register their details at Mall Concierge. SJM staff will conduct a computer drawing at 10 AM on 31st December 2024, to select one winner.
 - 3) The winner list will be announced at the Mall Concierge on 31st December 2024, and the winner will be notified via SMS.
 - 4) Winner must claim their prize at the Mall Concierge between 31st December 2024, and 31st January 2025.
 - 5) Winner is required to present the valid original identification document (Identity Cards or passport) and contact number for prize redemption usage
8. **Prizes Terms & Conditions: 2-Person Macau-Beijing Round Trip Flight Ticket (Flight Ticket Redemption Letter)**
 - i. The winner must present the winning Gift Card at the Grand Lisboa Palace Mall Concierge from 31st December 2024 to 31st January 2025, to redeem a Flight Ticket Redemption Letter. The voucher must be used to contact Air Macau for flight booking as instructed in the letter. Late redemptions will not be accepted or reissued.
 - ii. The flight ticket obtained through the Flight Ticket Redemption Letter does not include any applicable taxes and surcharges.
 - iii. The redeemed flight ticket is valid for departure dates between 1st January 2025 and 30th June 2025.





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- iv. All travel must be completed by 30th June 2025. No extensions will be granted.
- v. The redeemed flight ticket is not valid for travel on the following dates:
Macau to Beijing: 1st February to 5th February 2025; 4th May to 6th May 2025
Beijing to Macau: 29th January to 31st January 2025; 30th April to 2nd May 2025
- vi. The redeemed flight ticket is valid for a travel period of 2-14 days.
- vii. The availability of seats for the redeemed flight ticket is subject to the open seat availability for the chosen travel dates.
- viii. Once issued, the redeemed flight ticket is non-transferable, non-changeable in terms of destination, and non-refundable.
- ix. The redeemed flight ticket allows free date changes within the same class, subject to the availability of the same class on the new travel date/flight.
- x. Taxes and fuel surcharges must be paid in cash at the time of flight ticket issuance.
- xi. Air Macau reserves the right to the final interpretation of these flight ticket redemption terms and conditions.

9. Other Terms & Conditions :

- 1) Flight Ticket Redemption Letter will not be accepted or replaced if lost, damaged or stolen.
- 2) By registering to the campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes of the workshop and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .
- 3) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 4) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
- 5) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
- 6) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
- 7) In case of any dispute, the decision of Grand Lisboa Palace shall be final
- 8) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 9) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

*GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM_{SEP} Group").

